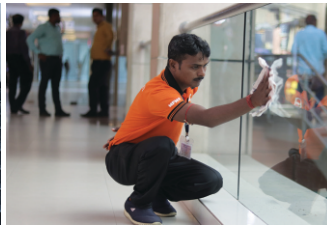




MARTINET

FACILITY MANAGEMENT SERVICES PVT.LTD





SHRESTHA MUKHERJEE

Director

If we have achieved a great measure of success so far, we have no reason why the momentum already gained should not get further accelerated in times to come. It is you and your invaluable support that will provide us with necessary locomotive force. The only recipe we require is your encouragement. The strength of Martinet will forever be the dedicated, innately motivated and forward looking dynamic professional employees.



AMIT SYAM

Director

Progress for me has never been a dream. It has always been a distant reality and once one milestone is achieved, there is always another one waiting to be crossed. It is with this belief that we started Martinet Facility Management Services Pvt. Ltd. More than being a global player, I always perceived my company as a unit that could make a difference with its quality and competitively priced services. Customer satisfaction is at the forefront of our every undertaking.



DR. ANKIT MUKHERJEE

Director

Professionalism coupled with a strong personal touch enhances the probability of success at every step. Our goal is to create a long-lasting client-candidate relationship, which will translate into long term winning strategies and exponential growth for both parties. The journey of Martinet is never ending but with the support of my team and clients, I am confident that the company will continue to scale milestones of excellence for years to come.



An ISO 9001 : 2015 Company

ABOUT US

Martinet has a contemplative aspiration for its acclaimed global presence in the field of Facility Management services. Our philosophy is to identify the tasks that have to be performed, provide detail and proper training to performer them, improve their productivity by providing equipment and user friendly materials and supervise them to ensure that they optimally perform these tasks within the given time –frame, by applying appropriate and cost-effective methods. Good business practices and absolute honesty, integrity and transparency in all its transactions have been the hall marks of this organization, which helped to develop the brand equity of **Martinet Facility Management Services Pvt. Ltd.**

Vision-

"Source the right person in the right place in the right time." We strive to efficient and reliable services and be a trusted consultant in India and abroad as well.

Mission-

We put stress on qualitative services and have successfully maintained our reputation as one of the competent professionals in this industry.

Martinet Facility Management Services Pvt. Ltd.

Registered Office :

1, Greek Church Row, Ground Floor, Kolkata - 700 026, West Bengal, INDIA

Corporate Office :

Axis Mall, Street No. 106, Action Area I, Block C, 2nd Floor, Newtown, Kolkata - 700 156
West Bengal, INDIA, Phone : +91 83348 53535

E-mail : enquiry@martinetconsultants.com / martinetfacility@gmail.com

Website : www.martinet.in

 Follow Us : www.linkedin.com/company/martinet2005/

Martinet is an ISO 9001:2015 Certified Company.

Martinet has been engraving its path of success with hardship, trustworthiness & loyalty. Our role is to work closely with our clients & candidates in complete confidentiality, enabling us to provide the best possible work. Our business is built on relationships-with our clients, our employees, and our communities.

Martinet has a contemplative aspiration for its acclaimed global presence in the field of Facility Management Services. Our philosophy is to identify the tasks that have to be performed, provide detail and proper training to perform them, improve their productivity by providing equipment and user friendly materials and supervise them to ensure that they optimally perform these tasks within the given time-frame by applying appropriate and cost-effective methods. Good business practices and absolute honesty, integrity and transparency in all its transactions have been the hall marks of this organization which helped to develop the brand equity of **Martinet Facility Management Services Pvt.Ltd.**

In **Martinet**, we believe that change is good and looking ahead. **Martinet** is committed to give good service and support in every sector to reach the apex of success.

KNOW MORE



+91-8334853535



www.martinet.in



AXIS MALL, NEWTOWN



MARTINET



YOUR FACILITY



ONE UNITED TEAM



KNOW MORE



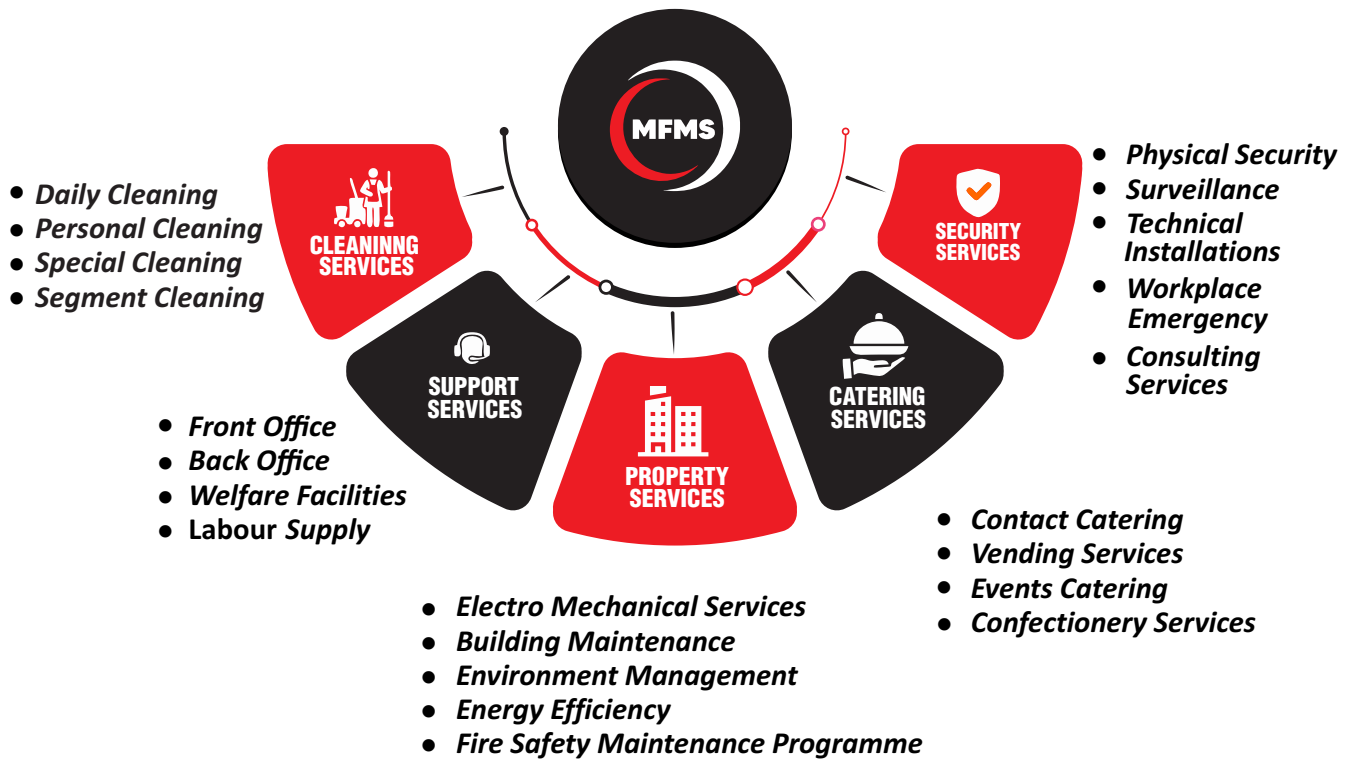
+91-8334853535



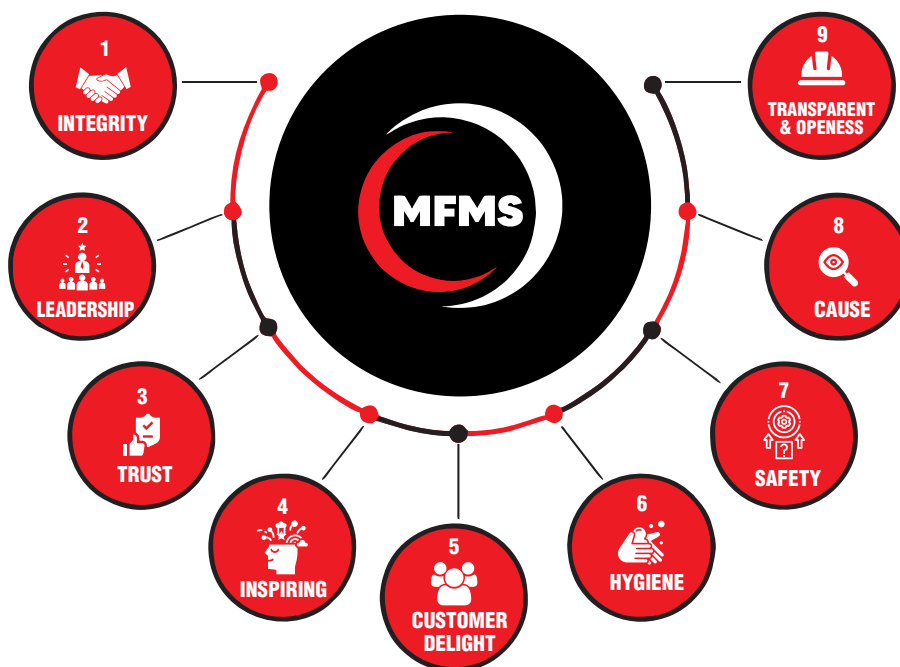
www.martinet.in



AXIS MALL, NEWTOWN



ALLIED VALUES



KNOW MORE



+91-8334853535



www.martinet.in



AXIS MALL, NEWTOWN



OUR OBJECTIVE

- ① Managing the facility/property with utmost care, supported by planned & proven operational practices to ensure best desired place to reside.
- ② Centralize operation control through well design SOP's to ensure 100% facility up time.
- ③ Well trained staffs through various self design curriculum as per latest industry demand which will ensure lower MTTR (mean time to repair) and MTBF (mean time between failure)& higher operational availability.
- ④ Our team of expert analyze life expectancy of critical equipment & keep owner's update on likely expenses which helps in real budgeting thus avoids panic/accidental financial burden.
- ⑤ Organized contingency and crisis management have been planned to deal with any kind of eventuality like break out of Fire, Bomb threat, total power shut down, failure of critical equipment etc.

KNOW MORE



+91-8334853535



www.martinet.in



AXIS MALL, NEWTOWN

ASSET DEVELOPMENT & ASSET MANAGEMENT



Consultative in Nature



Services offered ideally
through out the asset life cycle

Advices On

1

Structuring the
Transactions

2

Project Health
Monitoring

3

Project
Management needs
& MIS reporting

4

Finance including
Opex, Capex
budgeting & tracking

KNOW MORE



+91-8334853535

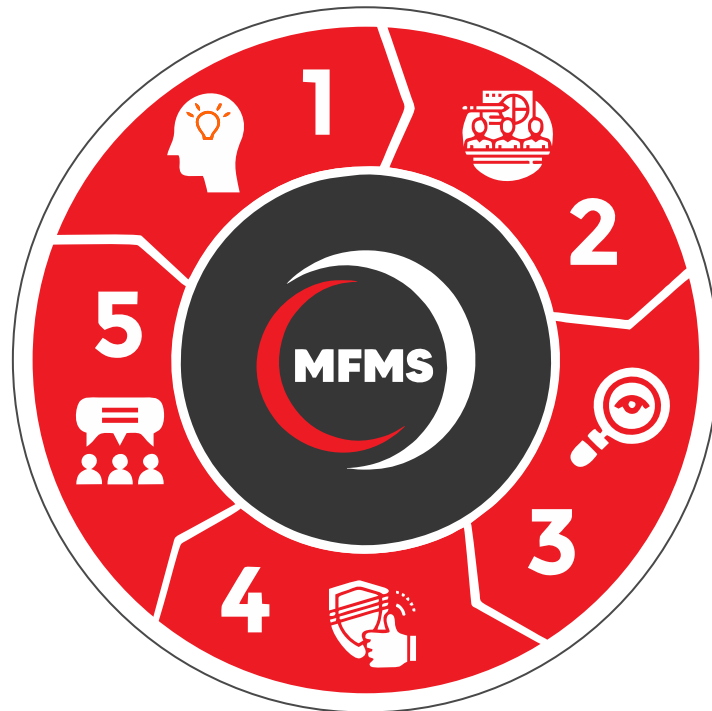


www.martinet.in



AXIS MALL, NEWTOWN

SIMPLE STEPS OF ASSET MANAGEMENT



- 1** We Build a common understanding of the principle and methodology of Asset Management.
- 2** We Share Best Practices related to Asset Management with our client.
- 3** Our team Monitor for budget and time line and track daily progress, which is regularly updated to our client.
- 4** Our dedicated property management team Integrated safe and reliable system into the daily schedule and drive team to meet the best practices for hazard free facility management.
- 5** We are open to Discussions and try ti improve continuously during execution.

KNOW MORE



+91-8334853535



www.martinet.in



AXIS MALL, NEWTOWN



Services

Sectors Served by MARTINET

Corporate and Commercial, Residential, Healthcare, Industrial, Malls and Retail.



Soft Services

Housekeeping | Pantry | Office Management | Deep Cleaning |



Security Services

Cash Escort | Round The Clock Vigilance | Electronic Surveillance |
Rapid Response | Access Control | Building Evacuation Drill |
Fire and Safety Services | Parking Services | Beat Patrol |
Armed Security Services |



Specialized Services

Pest Control | Horticulture | Facade Cleaning | Guest House Management |
Corporate Catering and Integrated Facility Management | Shampooing | Floor Care |



Technical Services

Mechanical | Electrical | Plumbing |
Fire Alarm System | BMS system | Security System |

KNOW MORE



+91-8334853535



www.martinet.in



AXIS MALL, NEWTOWN



| Soft Services

includes Housekeeping, Pantry, Office Management.

Housekeeping :

For daily cleaning and upkeep of your Office – from Vacuuming to scheduled Deep Cleaning. Bank on us to provide superior quality results by using best processes, accessories, equipment and personnel. Routine cleaning, Responsive cleaning and Cyclic cleaning - information on all shall be made available as per your choice.

KNOW MORE



+91-8334853535



www.martinet.in



AXIS MALL, NEWTOWN



| **Pantry Management:**

We depute honest, tidy, Cheerful Stewards who can handle vending machine, dish washing machines, other mechanical gadgets and are trained in hygiene and etiquette. They will build your brand each time they serve Employees and Guests with a Smile and warmth that keeps the experience of their visit live and fresh in their minds of utilizers. We go one step ahead and also deploy Buttlers for efficient, personalized care, attention and Service.

| **Office Management:**

We are capable of deploying, training and managing personnel for Front Desk / Concierge / Office Support / Vehicle Driving and other support services.

KNOW MORE



+91-8334853535



www.martinet.in



AXIS MALL, NEWTOWN



| **Specialized Services**

includes Pest Control, Horticulture, Facade Cleaning etc.

| **Pest Control:**

General Pest Management Services:

General Pest Service covers Pests like Cockroaches, Red & Black Ants, and Silverfish. Cockroaches adapt to different environments and prefer warm conditions.

They leave dark stains and foul odors leading to unhygienic conditions which passively cause diseases like dysentery, diarrhea, food poisoning, asthma and allergic reactions in humans.

Location - Residential Complexes, Offices, Hotels, Hospitals, Schools, Shops and in human dwelling. Ants are found near and around Homes, Offices and near human dwelling.

Damages - They cause structural damage, asthma and allergies and food contamination. Our gel service provides total and effective control of Cockroaches and Red & Black Ants and Silverfish.

KNOW MORE



+91-8334853535



www.martinet.in



AXIS MALL, NEWTOWN



| **Pest Control** includes

- ① Termite Management Service
- ② Bed Bugs Management Service
- ③ Rodent Management Service
- ④ Flies and Mosquitoes Management Services
- ⑤ Bird Proofing/Netting Management Services
- ⑥ Dog - Ticks Management Services
- ⑦ Benefits -
- ⑧ A completely odorless, hassle-free and safe solution for the occupant.
- ⑨ It is not necessary to empty out the kitchens, hence convenient.
- ⑩ Long lasting and highly efficient treatment which can be carried out at anytime of the day.
- ⑪ This service uses proven treatment wherein the highly potent active ingredient is applied at all cockroach hideouts. This results in control of cockroaches.

KNOW MORE



+91-8334853535



www.martinet.in

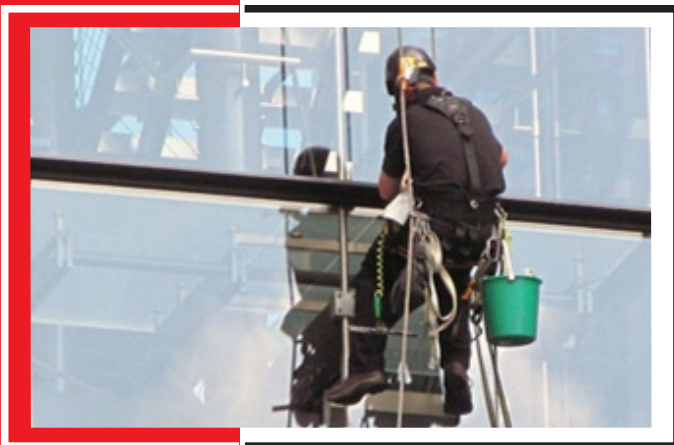


AXIS MALL, NEWTOWN



Horticulture:

Maintenance of flower-beds, pruning, weeding, mowing, watering, plantation, fertilization, cleaning - entrust your garden to our care. Our nurturing will keep the green sparkling and the leaves rustling.



Facade Cleaning:

We restore facades and windows to their youthful glory with stringent safety precautions. Transfer the safety and quality risks to us.



Mechanical

- ① HVAC (Heating, ventilation and air - conditioning)
- ② Laundry
- ③ Boiler and Heat Pump
- ④ Elevators and Escalators

KNOW MORE



+91-8334853535



www.martinet.in



AXIS MALL, NEWTOWN



Technical Services Introduction to M & E Division

M & E Division supports building utility services by providing the necessary and required technical support.

Our Forte for operation and maintenance of the utility generation and distribution systems throughout the premises post taking handover from the project team along with upgrading the systems with latest technology from time to time by our engineering team.

We specialize in all aspects of Mechanical, Electrical & Plumbing services for both commercial & residential building.

Our M&E division provides incomparable maintenance services & engineering experts using Low cost Automation and most effective methods.

KNOW MORE



+91-8334853535



www.martinet.in



AXIS MALL, NEWTOWN



Other System Fire Alarm System BMS system

① Monitor and control Security System

- ① CCTV
- ② Boom & flap barrier
- ③ Baggage scanners
- ④ Public announcements

Electrical

- ① HT power supply & distribution.
- ② Low voltage power supply & distribution.
- ③ UPS and Emergency Power System.
- ④ Electrical Services for Mechanical Plants.
- ⑤ Energy meter readings & records.
- ⑥ Energy Auditing & Savings.



KNOW MORE



+91-8334853535



www.martinet.in



AXIS MALL, NEWTOWN



Plumbing

- ① WTP (Water Treatment Plant)
- ② Fire Fighting System
- ③ Hydrant
- ④ Sprinkler
- ⑤ Fire Suppression / FM200 system
- ⑥ STP (Sewage Treatment Plant)
- ⑦ Water Bodies
- ⑧ Water Chemical Dosing System



Training

Training is the spine of our industry and no person is deployed unless trained in hygiene and punctuality, In addition, the following common topics are covered during the compulsory training for all field personnel.

We provide following training Topics

- ① Soft Skills
- ② Grooming & Hygiene
- ③ Punctuality
- ④ Company Introduction
- ⑤ Hierarchy
- ⑥ Discipline, Manners, Body language & Behavior
- ⑦ Good habits, Golden words, Loyalty, Company benefits (PPE, MSDS, PF, ESIC)
- ⑧ Do's & Don't
- ⑨ Types of Detergent & it's usage
- ⑩ Personal Protect Equipment (PPE & MSDS)
- ⑪ Question & Answer

KNOW MORE



+91-8334853535



www.martinet.in



AXIS MALL, NEWTOWN



VALUE ADDED SERVICES

- ① Management quality elements such as engineering practices and processes
- ② Risk Assessment & Management Optimized life cycle analysis of equipment
- ③ Planning for improvement and replacement
- ④ Advisories to Clients Energy Conservation General Assistance Customer Relationship Liaison with Govt. Agencies
- ⑤ Traffic & Parking Regulation.
- ⑥ First Aid Assistance
- ⑦ Advise on Environment, Health & Safety(EHS) Quality Assurances , Quality Management Quality Control Plan

KNOW MORE



+91-8334853535



www.martinet.in



AXIS MALL, NEWTOWN



MARTINET GROUP SERVICES OVER VIEW

We focus on

3 key objectives with regards to physical asset solutions



CONTROL THE ASSET

Controlling the asset allows us to manage our customers' properties in the most effective way, benefiting from economies of scale and a holistic approach.



PROTECT THE ASSET

Martinet Facility management team not only protects the physical asset but also the associated people and property in tandem as per customer's reputation and other intangible factors.



INCREASE RETURN ON INVESTMENT

By controlling and protecting the asset, Weaverbird Facility Management team also support customer's by reducing operational costs and increasing revenues through variety of initiatives.

KNOW MORE



+91-8334853535



www.martinet.in



AXIS MALL, NEWTOWN

OUR FM SERVICES

Facility Management:

Provides a fully Integrated Facilities Management Service to a wide range of clients in various sectors across India. Our services include:

- ① Mechanical, Electrical and Plumbing Maintenance (MEP)
- ② Specialist MEP maintenance (Lifts, Gate barriers, BMS, Air-conditioning, Pumps & controls & other automation of water & Electrical system etc.)
- ③ Cleaning and Pest Control
- ④ Security
- ⑤ Landscaping
- ⑥ Facade Cleaning
- ⑦ Waste Management
- ⑧ FM Consultancy
- ⑨ 24/7 Call Center

Project Services

has 3 distinct divisions:

- ① **Project Management** -MEP Installation and civil works
- ② **Fit-out** - commercial, residential, and retail
- ③ **In-Unit Services (apartments, villas, and offices)** – small project works, cleaning, and maintenance

KNOW MORE



+91-8334853535



www.martinet.in



AXIS MALL, NEWTOWN

ALLIED SERVICES OFFERED BY MARTINET

Martinet retail management:

is a leading Real Estate Brokerage company and the leading agent in India. Martinet Retail specialize in all areas of professional real estate services, including:

- ① Sales & leasing of residential and commercial units/towers
- ② Land sales
- ③ Freehold and leasehold portfolios
- ④ Property/portfolio management on behalf of individual and corporate clients

Martinet Management Services:

Has been focusing in search for a sustainable, innovative approach towards energy consumption management, conservation, and utility billing. Some of the leading points are:

- ① Energy audit and submission of report on better energy management
- ② Monitoring meter efficiency
- ③ Building automation fittings as needed on HVAC system & other building system
- ④ Power & HVAC billing improvement
- ⑤ Energy consumption surveys and analysis
- ⑥ Energy management consultation
- ⑦ Project management (Retro fittings) of energy reduction management

KNOW MORE



+91-8334853535



www.martinet.in



AXIS MALL, NEWTOWN

MARTINET LEISURE

Provides tailor-made lifestyle and event programs for communities under management and third-party facilities.

Example program activities include:

- ① Religious and national community events
- ② Yoga classes and boot camps
- ③ Children's swimming lessons
- ④ Gym management
- ⑤ Book clubs and social groups

OUR APPROACH :

Operates independently or through an integrated delivery model, including the provision of the following services:

- ① Community / Owners Association Management
- ② Service Charge Budgeting and Collections
- ③ Property Financial Management and Reporting
- ④ Facility Management Supervision
- ⑤ CSR and Events Management
- ⑥ Handover and Warranty Management

KNOW MORE



+91-8334853535



www.martinet.in



AXIS MALL, NEWTOWN



MARTINET SERVICES

- ① Management quality elements such as engineering practices and processes
- ② Risk Assessment & Management
- ③ Optimized life cycle analysis of equipment
- ④ Planning for improvement and replacement
- ⑤ Advisories to Clients
- ⑥ Energy Conservation
- ⑦ General Assistance
- ⑧ Customer Relationship
- ⑨ Liaison with Govt. Agencies
- ⑩ Traffic & Parking Regulation.
- ⑫ Schedule Civic / Developmental activities to prevent inconvenience to Clients
- ⑬ Police Assistance
- ⑭ First Aid Assistance
- ⑮ Advise on Environment, Health & Safety(EHS)
- ⑯ Quality Assurances , Quality Management
- ⑰ Quality Control Plan

KNOW MORE



+91-8334853535



www.martinet.in



AXIS MALL, NEWTOWN



MARTINET TEAM ENSURE

- ① Infrastructure
- ② Power with 100% back up
- ③ HVAC with adequate redundancy
- ④ Fire detection & extinguishing system
- ⑤ Dedicated security system
- ⑥ Proper sewage disposal system
- ⑦ Water softening & treatment plant
- ⑧ Building illumination (Both General & Emergency)
- ⑨ Toilet separate for staffs & visitors
- ⑩ Vertical transportation sys for Occupants, visitors & service lift for carrying goods & Luggage
Manage parking & regulate vehicle traffic
- ⑫ Complete House keeping services
- ⑬ Direction signage
- ⑭ Manage parking & regulate vehicle traffic
Occupant Management:
Help desk, with software, share point...for auto update for management
- ⑮ Periodic feedback
- ⑯ Co-ordinate fit out
- ⑰ Billing (CAM & Other charges)
- ⑱ Collection against invoices
- ⑲ Attending to grievances & complains . Ensure observance of rules & regulations for flawless operation

KNOW MORE



+91-8334853535



www.martinet.in



AXIS MALL, NEWTOWN

OUR TEAM DELIVERS..

- ① Building management control systems
- ② Building Code and Regulatory Compliance
- ③ Building repairs and maintenance
- ④ Cleaning and general maintenance
- ⑤ Concierge, mail and other 'soft' services
- ⑥ Conserving asset value
- ⑦ Contract and contractor management
- ⑧ Energy and water management
- ⑨ Enhancing comfort and amenity for facility users
- ⑩ Essential services provision (fire systems, Building safety etc)
- ⑫ Gardening and grounds maintenance
- ⑬ Reducing operational impacts and life cycle costs
- ⑭ Maintaining security for property occupants and assets
- ⑮ Maintenance planning (equipment, system)
- ⑯ Projecting a building's identity and image
- ⑰ Record keeping (legal requirements, monitoring, etc)
- ⑱ Responding to complaints and suggestions
- ⑲ Risk management
- ⑳ Space management (i.e. effective utilization of space)
- ㉑ Sustainability projects and implementation
- ㉒ Tracking and recording energy & water consumption
- ㉓ Undertaking larger capital or maintenance projects
- ㉔ Stakeholder engagement
- ㉕ Waste management and life cycle costs

KNOW MORE



+91-8334853535



www.martinet.in



AXIS MALL, NEWTOWN

BRANCH DETAILS

BHUBANESWAR

ADDRESS: - PLOT NO. 841, RASULGARH,
DIST-KURDAH, BHUBANESWAR-751010

01

BANGALORE

ADDRESS: NO. 4, 4TH MAIN, INDIRA NAGAR, 2ND
STAGE, HOYSALANAGAR, BANGALORE, KARNATAKA,
INDIA, PIN CODE: 560038

02

DURGAPUR

ADDRESS: - CHABI RANI DAS, 22/2 SARADA PALLY,
54, FOOT ROAD, DURGAPUR (M.CORP), DIST - WEST
BARDHAMAN, PIN - 713213, WEST BENGAL

03

GUWAHATI

ADDRESS: - PARAG DAS PATH, BYE LANE NO-2,
H/NO-38 F.C.I, BAMUNI MAIDAN, GUWAHATI-781021

04

SILIGURI

ADDRESS: C/O- SHANKAR SUTRADHAR, LOWER BHANUNAGAR
(BESIDE NIRMAN VIDHAY JOITI SCHOOL), WARD NO. 43
(SILIGURI MUNICIPAL CORPORATION), P.O - SEVOKE ROAD,
P.S.- BHAKTINAGAR, JALPAIGURI, WEST BENGAL -734001

05

RANCHI

ADDRESS: GROUND FLOOR, M-2, SINGLE STORIES, BY PASS
ROAD, BESIDE APOLLO PHARMA, OPP. SBI HARMU, HARMU
HOUSING COLONY, HARMU, RANCHI, JHARKHAND- 834002

06

PATNA

ADDRESS: SRI RAM PRASAD BHAGAT, S/O. LATE DURGA
PRASAD OWNER OF HOUSE NO. 85, EAST BORING ROAD,
KAVI RAMAN PATH, P.O. - GPO, P.S.- BUDHA COLONY,
PATNA - 800001 (BIHAR)

07

IMPHAL (MANIPUR)

**MR. THONGAM JAYENTA SINGH, S/O: LATE THONGAM TAMPHA
SINGH, RESIDENT OF THANGMEIBAND SINAM LEIKAL,
HOUSE NO. 185, THIRD FLOOR PO. LAMPHEL,
IMPHAL WEST, MANIPUR, PINCODE: 795001**

08

TRIPURA

ADDRESS : C/O, RANJIT KUMAR DEBNATH, JAIL
ASHRAM ROAD, DHALESWAR, WEST TRIPURA,
PIN - 799007

09

CLIENTS

"Great accomplishments depend not so much on ingenuity as on hard and committed work"

We believe in building and maintaining long term relationship with our clients through value added service, client satisfaction and mutual trust.

We base our search for the fulfillment of our client's requirement through perception.

We believe in art of getting things done through and with committed people.

The Sectors we are working with are -

- IT & ITES
- ENGINEERING (STEEL/POWER/PETROCHEMICAL, ETC.)
- CONSTRUCTION/INFRASTRUCTURE
- SERVICE SECTOR ■ FMCG/FMCD ■ PRINT AND MEDIA ■ PSU



OUR SERVICES

01 Facility Management

- HOUSE KEEPING ● MEP SERVICE ● FRONT/BACK OFFICE SUPPORT
- OFFICE/PANTRY SERVICES ● PEST CONTROL ● CHAUFFEUR SERVICES

02 Security Services

- Security Guard & Supervisor ● Gunman & PSO ● Electronic Security

03 Payroll Management

04 Integrated Facility Management Services

05 Event Security & Housekeeping Services



TRAINING & DEVELOPMENT

- Regular Training with prescheduled training calendar by professional trainer.
- On job training and post wise training as per site requirement.



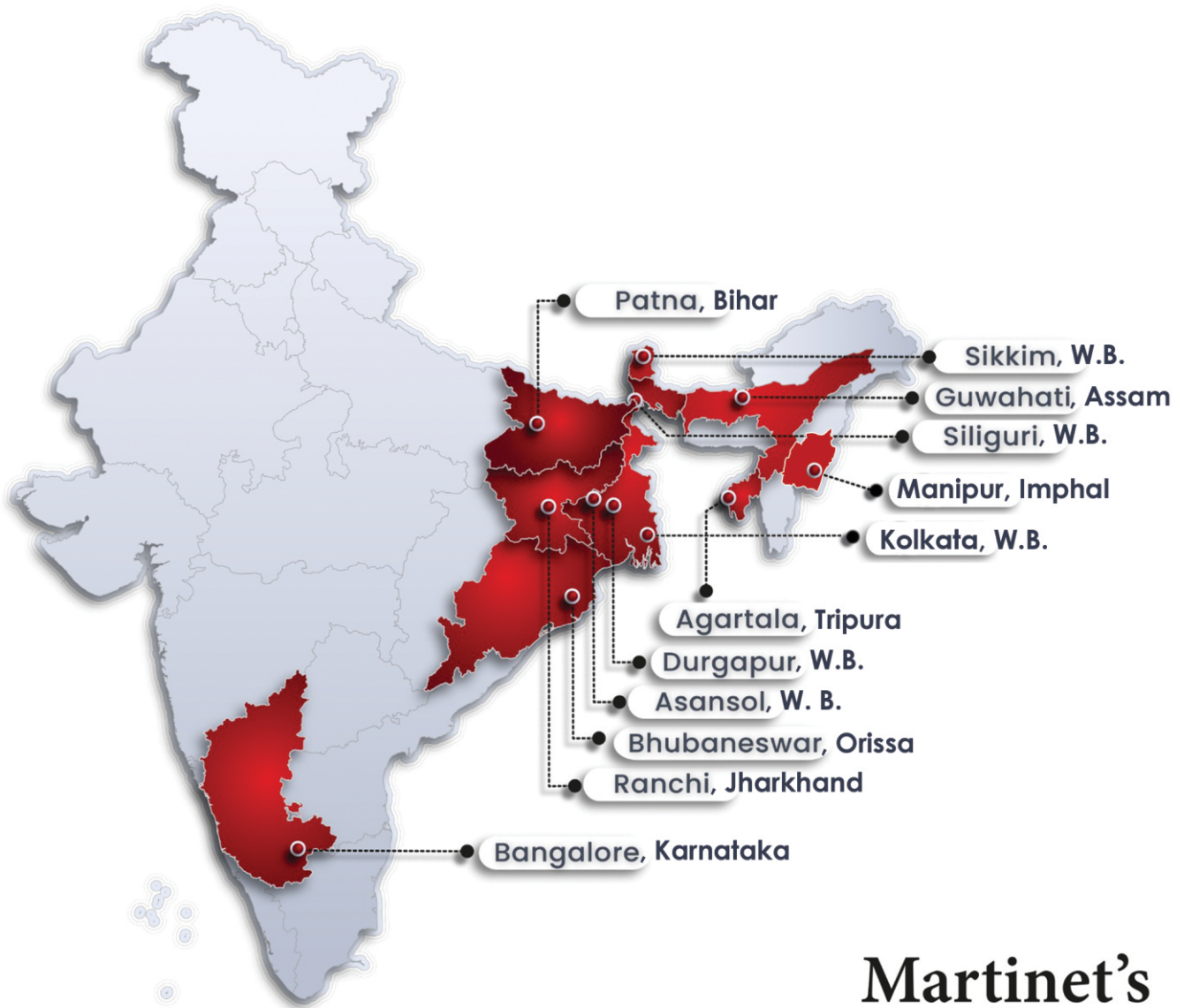


"We have succeeded through implementing proper training, perseverance and providing uncompromising services."



SOME OF OUR ESTEEMED CLIENTELE





Martinet's **Footprints**

KNOW MORE



+91-8334853535



www.martinet.in



AXIS MALL, NEWTOWN